

Privacy statement for customers and suppliers: processing of your data

Content:

1. Name and contact details of the responsible body
2. Collection and storage of personal data; kind, purpose and utilization
3. Handing over data to third parties
4. Your rights as affected person
5. Your right to objection
6. Data processing via our website

1. Name and contact details of the responsible body

This privacy statement is valid for us,
Frenzelit GmbH

Postal address
Frankenhammer
95460 Bad Berneck
Germany

Phone: +49 9273 72-0
Fax: +49 9273 72-222
E-Mail: info@frenzelit.com

Managing directors: Dr. Wolfgang Wagner and Thomas Dötsch
as responsible body.

We have appointed a data protection officer for our company:
Thomas Kolb (datenschutz@frenzelit.com)

2. Collection and storage of personal data; kind, purpose and utilization

If you place an order with us, the following information will be collected:

- Form of address, title, first name, surname
- address
- E-Mail-address
- phone number (landline and/or mobile)
- fax number if necessary (if available & desired)
- account data if necessary
- date of birth if necessary

Moreover, all information will be collected which is necessary for the fulfilment of the contract with you.

Achtung: Ausdruck unterliegt keiner Aktualisierung! / Attention: uncontrolled copy when printed!

Author: Kolb Thomas (Frenzelit)
Check/Release: OK: Kolb Thomas (Frenzelit) (23.07.2018 07:34)
Revision / Valid: 3 / from 7/23/2018 until 7/23/2019

Page: 1 / 3

Confidentiality: Intern

Valid for: Gesamt
Training obligation: Nein

Print date: 23.07.18

The collection of the personal data will be made,

- to identify you as customer or supplier;
- to advise you appropriately;
- to be able to fulfill our contractual obligations towards you;
- to be able to fulfill our legal obligations:
- to correspond with you;
- for invoicing purposes or if necessary in the context of dunning purposes;
- for the purpose of admissible direct marketing;
- for the assertion of possible claims against you.

The processing of personal data will be made due to your enquiry at Frenzelit and is necessary due to the already mentioned reasons for processing of your order and the fulfilment of obligations arising from the basis of the contract.

The collected personal data will be stored until the end of the legal obligation to preserve records for business persons (6, 8 or 10 years after the end of the calendar year in which the contractual relationship ended) and will be deleted afterwards. This does – as a special exception – not apply if we are obliged due to tax or commercial law storage obligations (according German commercial code, German criminal code or German fiscal code) to keep a longer period of storage or if you agreed to a longer storage time.

3. Disclosure of data to third parties

A transmission of your personal data to third parties will basically not happen. Exceptions will only be valid as far as necessary for the processing of contractual relations with you. This refers especially to the disclosure of data to service providers commissioned by us (so-called order processors) or other third parties whose activity is necessary for the execution of the contract (e.g. shipping companies or banks). The data handed over shall only be used by third parties for the mentioned purposes.

4. Your rights as affected person

You as a person affected by the data processing have different rights:

- Right to objection: You may revoke any given approval against us at any time. The data processing which is based on the revoked approval may not be continued for the future.
- Right to information: You may ask for information about your personal data processed by us. This applies in particular for the purpose of data processing, the categories of personal data, if applicable categories of recipients, the storage time, if applicable the origin of your data as well as if applicable for the existence of an automatized decision-finding including profiling and if necessary significant information to its details.
- Right to rectification: You may demand the rectification of incorrect data or the completion of your personal data stored at Frenzelit.
- Right to erasure: You may demand the deletion of your personal data stored at Frenzelit, as far as their processing is not necessary for the exertion of the right on free statement of opinion and information, to the fulfilment of legal obligations, for reasons of public interest or to the assertion, execution or defense of legal claims.
- Right to limitation of processing: You may demand limitation of processing of your personal data as far as you reject the correctness of the data, the processing is incorrect, you, however, are rejecting its deletion. Moreover, you have this right if we do not require the data any more, you, however, require this data for the assertion,

Achtung: Ausdruck unterliegt keiner Aktualisierung! / Attention: uncontrolled copy when printed!

Author: Kolb Thomas (Frenzelit)
Check/Release: OK: Kolb Thomas (Frenzelit) (23.07.2018 07:34)
Revision / Valid: 3 / from 7/23/2018 until 7/23/2019

Page: 2 / 3

Confidentiality: Intern

Valid for: Gesamt
Training obligation: Nein

Print date: 23.07.18

exertion or defense of legal claims. Furthermore, you have this right, if you filed an objection against the processing of your personal data;

- Right to data transferability: You can demand from us to transfer to you your personal data you provided us, in a structured, common and machine-readable format. Alternatively, you may demand the transmission of your provided personal data to another responsible person, as far as this is possible.

- Right of appeal: You may complain at a regulatory authority, e. g. if you think that we are processing your personal data in an illegal way. The responsible supervisory authority for Frenzelit is the Data Protection Authority of Bavaria in Ansbach.

5. Your right to objection

As far as we are processing your personal data on the basis of a justified interest, you have the right to objection against this processing. If you like to exercise your right to objection, a message in written form is enough. You are welcome to write us a fax or an E-Mail. You will find our contact details under point 1 of this privacy statement.

6. Data processing online

The processing of certain personal data, amongst others the IP-address of the website-visitors will also be made via our homepage www.frenzelit.com. You will find additional data protection notes online under www.frenzelit.com/datenschutzerklaerung.